

Legal Services and Collection

1. What does the Legal Services and Collection unit (LSC) do?

LSC represents the Maryland Division of Unemployment Insurance (Division) in certain legal matters and handles the legal aspects of collecting payments, among other duties. Services that impact **claimants** (individuals who apply for unemployment insurance benefits) include:

- administering bankruptcy cases;
- filing lawsuits to collect overpayments;
- rendering review determination decisions (in response to wage adjustment protests and audit determination protests).

2. When is legal action taken against a claimant?

LSC takes **legal action** when:

- a claimant fails to arrange repayment of an overpayment;
 - For overpayment details, see the [Audits, Overpayments, and Fraud FAQs](#).
- a claimant with a fraud overpayment files for bankruptcy.

3. How are claimants notified that a legal collection process will begin?

Claimants are served with lawsuits and summons.

4. If a judgement is filed against a claimant, what actions can the individual take?

A **claimant** may contact LSC to enter into a payment plan.

5. How can a claimant contact LSC?

Claimants may contact LSC by:

- **email at:** ui.litpros@maryland.gov
 - If you are a claimant seeking information about a lawsuit filed against you, **reach out to the attorney of record** (contact information is included on the legal document served to the claimant) or email ui.litpros@maryland.gov.
- **mail at:** Legal Services and Collection, Maryland Department of Labor, 100 South Charles Street, Tower 1, Suite 3100, Baltimore, MD 21201.

For more information, see the [Legal Services and Collection FAQs](#).