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| **Operational Descriptions by Strategy, Activities, and Outcomes** |

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| **Strategic Goal** | **On-site Consultation Strategy** | **Description of Planned On-Site Consultation Activities** | **Anticipated Impact of On-Site Consultation Activities** |
| **Workplace Safety and Health** |
| 1) Improve Workplace safety and health through compliance assistance and enforcement of occupational safety and health regulations. | Focus marketing efforts and visits toward targeted high-hazard industries utilizing MOSH’s current SST, NEP’s and LEP’s to work in conjunction with Enforcement and Compliance Assistance activities.  | Conduct the following number of visits:a. Construction (NAICS 23)…………………………………….158b. Other high-hazard industries……………………………….24(NAICS 11, 5617, 562, 622-624, 71, 721)c. Public Sector………………………………………………………..61d. Manufacturing…………………………………………………….91e. Trade, Transportation, Utilities……………………………36(NAICS 2213, 424, 44-45, 48-49) | 1.1 – Total reduction in the Fatality Rate by 1% (5% by end of FFY 2022).1.2 – Reduce the rate of occupational injuries and illnesses in Maryland’s private sector by 1% (5% by end of FFY 2022).1.3 – Reduce the rate of occupational injuries and illnesses in Maryland’s State and local government sector by 2% (10% by the end of 2022). |
| **Workplace Safety Culture** |
| 2) Promote a safety and health culture through Cooperative Partnerships, Compliance Assistance, On-Site Consultation Programs, Outreach, and Training and Education. | 1) Increase Recognition programs in targeted high hazard industries utilizing MOSH’s current SST, NEP’s and LEP’s.2) Work in conjunction with the Cooperative partnerships to share resources and further educate the companies and organizations working with MOSH.3) Continue to disseminate information and participate in our training and outreach activities. | 1) Increase SHARP sites by three new sites in FY 2022.2) Increase partnerships by 6 in 2022.3) Maintain the total number of trainees/participants anticipated to be effected by outreach activities in the areas covered by MOSH LEP’s, current SST, and Federal NEP’s including formal training, workshops, seminars, speeches, conferences, and informal worksite training at 6,000. | 2.1 – Increase SHARP sites from 5 to 8 sites in FY 2021. 2.2 – Increase Cooperative Partnerships from 104 to 110.2.3 – Maintain attendance in MOSH outreach and training programs at 6,000 participants. |
| **Customer Service Satisfaction** |
| 3) Secure public confidence through excellence in the development and delivery of MOSH programs and services, and by providing excellent customer service | 1) Consultation will share in the technical development of the website and continue to maintain their Federal OSHA requirements, current information, and forms.2) A LABOR External Customer Survey form will be sent with each initial visit report.3) Initiate visits to small high hazard employers in a timely manner; ensure written reports are completed in a timely manner. | 1) A printed copy of original website and Facebook page at beginning of 5 Year Strategic Plan is kept on file and available upon request.2) Over 90% of the respondents rate “overall satisfaction” as satisfactory or better.3) 30 days between request and visit; 20 days between closing conference and written report. | 3.1 – Achieve overall satisfaction rating of at least 90% of surveyed responses from the MOSH website and Facebook users.3.2 – 90% of responding employers are satisfied in the consultation visit received.3.3 Provide prompt consultation service. |

**FY 2022 PROJECTED PROGRAM ACTIVITIES**

| **ACTIVITY AND AREAS OF EMPHASIS** | **Safety** | **Health** | **Both** | **Total** |
| --- | --- | --- | --- | --- |
| **1. Total Visits (Initial, Training/Education, and Follow-up)** | 237 | 72 | 0 | 309 |
| a. Agriculture | 0 | 0 | 0 | 0 |
| b. Construction | 138 | 20 | 0 | 158 |
| c. General Industry | 99 | 52 | 0 | 151 |
| d. Maritime | 0 | 0 | 0 | 0 |
| **2. Visits Related to Emphasis Industries** | **Total** |
|  a. Construction (NAICS 23) | 158 |
|  b. Manufacturing (NAICS 31-33) | 91 |
|  c. Trade, Transportation, Utilities, (NAICS 2213, 424, 44-45, 48-49) | 36 |
|  d. Other High Hazard Industries (NAICS 11, 5617, 562, 622-624, 71, 721) | 24 |
| **Total Visits Related to Emphasis Industries** | 309 |
| **3. Visits Related to Emphasis Safety and Health Hazards** | **Total** |
|  a. Silica | 2 |
|  b. Hexavalent Chromium | 0 |
|  c. Combustible Dust | 2 |
|  d. Other LEPs | 62 |
| **SHARP and Pre-SHARP / Compliance Assistance Activities Projections** |
| 4. Total current SHARP sites (at time of application) | **5** |
| 4a. Projected new SHARP sites in FY 2022 | **3** |
| 4b. Projected SHARP renewals in FY 2022 | **0** |
| 5. Projected total SHARP sites at end of FY 2022 | **8** |
| 6. Total projected pre-SHARP sites in FY 2022 | **0** |
| 7. Total projected compliance assistance activities | **32** |