BEACON One-Stop Application: Login Quick Start

Claimant Category	Next Step
If this is your first time filing for unemployment benefits in Maryland…	Please go to https://beacon.labor.maryland.gov/claimant/ and then select "Begin My BEACON One-Stop Application". From here you will be able to create a user account and begin the claim filing process.
If you have already started an application in BEACON, but have not completed it yet…	Please go to https://beacon.labor.maryland.gov/claimant/ and then select "Complete an Unfinished Claim Application". From here you will be able to continue the application process.
If you have previously filed for unemployment benefits in Maryland using the NetClaims system, or by speaking to a Maryland Department of Labor representative…	Please go to https://beacon.labor.maryland.gov/claimant/ and then select "Account Activation". From here you will be able to activate your account in BEACON.
If you have activated your account and want to manage your account…	Select "Login to my Account" anytime that you are returning to BEACON to manage your account.
If you have activated your account, but are still unable to login and you receive the message: "User ID is not defined"	Please ensure that you have typed in the correct Username. If the correct Username was typed in, and you previously activated your account through the Account Activation process, please return to https://beacon.labor.maryland.gov/claimant/ and then select "Account Activation" to try to activate your account again.
If you are having trouble accessing BEACON using a cell phone or other handheld device…	We are currently experiencing issues with some handheld devices. Claimants should hide the toolbar in their mobile browser to resize the screen and ensure all action buttons are visible. We recommend that claimants use a laptop or computer with Google Chrome, Microsoft Edge, and Firefox as their browser for the best user experience.
If you are still experiencing issues after following the appropriate instructions above…	Please email the Beacon One-Stop support team at beacon.support@maryland.gov and include a detailed description of the problem(s) that you are encountering. Please include as much detail as possible, including username, claimant ID, screen shots, the type of browser and device that you are using, specific error messages that you are receiving, and whether you already had an existing claim with Maryland Department of Labor, etc.