National Imaging Systems Inc., an established Managed Print Services company and HP Power Services Partner is hiring qualified printer/copier technicians. Technicians will service and repair HP printers and MFD’s at customers locations within an assigned geographic territory in the Maryland and Washington DC region.

**Job Summary**

Respond to service requests in an assigned geographic territory. Company vehicle or use of personal vehicle with mileage considered. Resolve device hardware and software failure efficiently and effectively. Document miles driven, work performed, and time and materials used. Technical training will be provided.

**Qualifications**

1. Service experience on HP and Canon hardware preferred.
2. Have technical knowledge from a trade school or degree program or at least one year of related experience.
3. Possess excellent customer service skills.
4. Possess good time management skills.
5. Have a working knowledge of TCPIP, firmware and driver download and installation.
6. Ability to work with technician and dispatch teams, especially in a backup role.
7. Must be reliable, dependable, and friendly with excellent written and oral communication skills.
8. Must be able to consistently meet performance targets.

To apply: Email resume to: rworen@oedworks.com

Now Hiring is a service of the Mayor’s Office of Employment, the Baltimore Workforce Development Board and multiple workforce partners.