Cashier and Customer Service—Job Order 1522627

Snowball and dessert shop located in Locust Point is seeking a cashier with great customer service skills

Requirements:
- High school diploma
- Must be able to run an electronic cash register
- Greet customers in a courteous and timely manner
- Write orders on ticket and type into Point of Sale System (POS)
- Basic addition and subtraction to make change
- Must be able to memorize menu and offer suggestions to customers
- Must be comfortable up-selling and asking for tips
- Manage customer issues, communicate with staff and help open and close the shop with light cleaning

Ideal candidate enjoys working in a fast paced, energetic environment and is flexible to change. Candidate must be able to manage multiple task and excels at working with the public by maintaining a calm and pleasant demeanor. Job requires long hours standing and walking around. Hiring process includes letter of interest, interview and unpaid working interview.

32 to 40 hours per week for FT seasonal work (March-September). Most Weekends and Holidays during the summer are required (2-9:30p with 30 minute break). PT hours available in fall/winter). $15 per hour. Must be a Baltimore City resident. Email resume to: rworen@oedworks.com

Now Hiring is a service of the Mayor’s Office of Employment, the Baltimore Workforce Development Board and multiple workforce partners.