

BEACON 2.0 for Claimants

What is BEACON 2.0?

BEACON 2.0 is the Maryland Division of Unemployment Insurance (DUI) fully modernized unemployment insurance (UI) system which includes *benefits, appeals, and contributions* functions. Claimants, employers, third-party agents, and DUI staff use BEACON. For more information, see the BEACON 2.0 System section on the DUI website (www.MDunemployment.com).

What can I do in BEACON?

Most UI tasks can be performed online, 24/7, in BEACON 2.0. **Claimants can use BEACON 2.0 to:**

- File initial claims for all program types
- File weekly claim certifications
- Submit supporting documents
- Receive immediate claim status updates
- Retrieve correspondence and other claimant information
- Respond to fact-finding requests for information
- Update account details
- Update requests for tax withholding
- File appeals
- Review benefit payment history
- Track and pay overpayments
- Access UI claim information 24/7

How can I access BEACON 2.0?

To access BEACON, log in to the BEACON 2.0 claimant portal at <https://beacon.labor.maryland.gov/beacon/claimant-page.html>

How do I get started with BEACON 2.0?

A claimant must create a BEACON account to use BEACON'S features.

- To create an account, go to the BEACON 2.0 claimant login website (<https://beacon.labor.maryland.gov/beacon/claimant-page.html>).
- Select "Get Started with BEACON" and follow the prompts.



How do I use BEACON 2.0?

DUI created several resources to help you use BEACON, including:

- BEACON 2.0 Claimant Tutorial Videos (labor.maryland.gov/employment/uibeaconvideo.shtml)
- BEACON 2.0 Claimant User Guide (labor.maryland.gov/employment/uibeaconclaimantguide.pdf)
- BEACON 2.0 Glossary of Terms (labor.maryland.gov/employment/uibeaconglossary.pdf)

For additional assistance, see MDunemployment.com or call a live agent at **667-207-6520**.