Maryland Division of Unemployment Insurance

Claims Process Flow Chart for Pandemic Assistance Period (PAP)

PUA
Claimant applies for PUA. Individual’s identity is verified, and claimant certifies unemployed due to COVID-19.
Claimant provides documentation substantiating self-employment, employment, or planned commencement of either.
Application reviewed and found ineligible for Regular UI, EB or PEUC. Eligibility is checked quarterly.
If issue detected, claim proceeds through adjudication process.
Claimant is determined eligible for PUA. Claimant files weekly claim certifications
Claimant may receive up to 50 weeks of PUA.

PEUC
Claimant applies for Regular UI and is determined to be eligible.
Claimant exhausts 26 weeks of Regular UI benefits.
Claimant applies for PEUC.
Claim is reviewed for potential issues. Identified issues are adjudicated.
Claimant is determined eligible and files weekly claim certifications.
Claimant may receive up to 24 weeks of PEUC.

FPUC
Claimant applies for Regular UI, PEUC, PUA, or EB.
Claimant files weekly claim certifications and receives FPUC payments, if eligible.

Extended Benefits
State triggers on to EB (during periods of high unemployment).
Claimant exhausts either 26 weeks of Regular UI or 13 weeks of PEUC.
Claimant applies for EB. Identified issues are adjudicated.
Claimant is determined eligible and files weekly claim certifications.
Claimant may receive up to 13 weeks of EB.
Claimant exhausted EB or EB triggered off; may be eligible for PUA.

Note:
Claimants/employers may file an appeal if they disagree with a determination. Usually, appeals must be filed within 15 days of the date the determination was mailed date or sent electronically.